

Getting Started

How do I get a login?

If you have never logged into IN-Gauge, follow the link, <https://app.fpg-ingauge.com/>. Once you've navigated to the IN-Gauge login screen, click the hyperlink to create a new account. Shortly after completing the necessary fields, you should receive an email with your credentials.

What's the difference between a Location Manager and a Frontline Associate?

A Location Manager is a user that can enter upgrade revenue, manage users and view performance. Frontline Associates are agents at the front desk contributing to the paid upsell program at your property. If you would like to track revenue by agent, you must add the employee as a Frontline Associate.

How do I add a Frontline Associate?

You can reference your IN-Sight User Guide for step-by-step instructions on how to add agents to your IN-Gauge profile. If you need a copy of the IN-Sight User Guide, submit a Support ticket to the IN-Gauge team.

Data Entry

What should I do if I'm having issues uploading my results?

You can submit a Support ticket to get assistance or you can refer to the IN-Sight User Guide for instructions on the options offered.

What is the deadline to enter my upgrade revenue each month?

All results are expected to be entered by the 7th day of each month. IN-Gauge will except uploads after this date, but we cannot guarantee that the results will be included on Marriott Corporate reporting.

Will Marriott Corporate see my revenue?

Yes, all results entered in IN-Gauge will be reported to Marriott Corporate on the 8th day of each month.

Can I track agent incentives using the IN-Sight model? Unfortunately, tracking agent incentives is not a feature offered in the IN-Sight model. If you would like to inquire about how to track agent incentives in IN-Gauge, please reach out to discover@frontlinepg.com.

What are Rooms Occupied?

The total number of rooms occupied with revenue for the location daily or monthly basis. This number helps drive calculations such as IDR on your IN-Sight Dashboard.